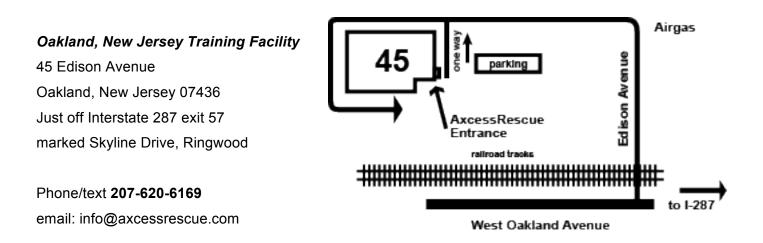


We thank you for choosing AxcessRescue to be your training provider. We specialize in industrial safety, rope access, fall protection, competent climber, tower access, and rescue training. The following information will assist you with general information about our facilities. Course outlines are available for all of our courses at www.axcessrescue.com.

For course specific documents including study material we encourage you to go to: www.axcessrescue.com/course-documents.html



Our facility entrance is located around the Northeast side of the building. Please park in the designated AxcessRescue parking area next to the earth berm (large mound).

There is a small AxcessRescue sign on the wall by the roll up door and a large sign by the entrance door (behind small guardrail).

# Facility opens at 7:45. Course start time: 8:00 am. Please arrive no later than 7:45.

Due to Covid-19 accommodations, students are expected to bring their own food and drink. They will also need to provide their own means to maintain perishable food such as bringing their own cooler.

Students will be required to wear a facemask at all times. Student should bring their own facemask that meets CDC specifications.



### Airports:

La Guardia (LGA) NYC John F. Kennedy International (JFK) NYC Newark Liberty National (EWR) Newark, NJ Stewart International Airport (SWF) Newburgh/New Windsor, NY

### **Ground Transportation:**

It is recommended that those arriving at one of the NYC area airports choose to utilize a rental car.

AxcessRescue takes no responsibility for one's decision to utilize the NJ Transit system nor can we provide you with full details on how to utilize the system for the best travel experience. Our experience is that the system is safe and efficient.

www.njtransit.com

The NJ Transit does provide extensive bus service to northern New Jersey. This bus option can be difficult to understand if one is not accustomed to the use of major metropolitan bus lines. The nearest bus station utilizes the 752 bus and the drop is near Coppertree Mall at Ramapo Valley Road and Yawpo Avenue. This bus stop is one mile from AxcessRescue and is a safe and easy walk (sidewalks) to AxcessRescue.

http://www.njtransit.com/pdf/bus/T0752.pdf

NJ Transit also provides rail service to the north New Jersey area. The closest train stations to our training facility are not within walking distance so utilization of the rail lines would require a cab/uber from the train station to AxcessRescue. The nearest train stations are Waldwick and Allendale. Others in the vicinity but futher from AxcessRescue are Ramsey Route 17 and Mahwah.



#### Hotels:

The closest hotel to the AxcessRescue training facility is Baymont by Wyndham Pompton Plains Wayne.

The following hotels offer AxcessRescue students a discount off their lowest rates. You must notify them that you are training at AxcessRescue to receive the discount rate. If they do not recognize AxcessRescue, please work with the associate to ensure correct spelling.

Baymont by Wyndham Pompton Plains Wayne 140 State Route 23 Pompton Plains, NJ approximately 10 minutes from our facility 973-696-0900 \$89.00 per night single or double per availability

Holiday Inn Haskell-Wayne Area 303 Union Ave. Haskell, NJ approximately 12 minutes from our facility 973-839-4405 Manager: Jay Patel

Other area hotels without AxcessRescue discount programs include:

La Quinta Inn & Suites Wayne 973-696-8050 There are several hotel choices located in Mahwah, NJ approximately 20 minutes away.

Other lodging options: Airbnb: www.airbnb.com



### General Information Pertaining to All AxcessRescue Courses:

All equipment is provided for use during AxcessRescue courses at the AxcessRescue training facility. Students need only bring suitable footwear and appropriate clothing (stretchy exercise type pants are strongly recommended, jeans are not a good choice). Safety toe footwear is not required. If student has suitable CE/ANSI climbing helmet with chinstrap, they may utilize it during training. Snug fitting gloves are recommended but not required.

# Required Items for Each Student

- Long pants. Shorts can be worn during summer training sessions.
- Closed toe shoes. Steel toe boots are not required but can be worn.
- Snug fitting gloves optional (no utility or fire gloves).
- Eye protection (recommended, not required except during work scenarios)
- We provide helmets but student may choose to bring personal suitable climbing helmet with chinstrap. No fire or construction helmets.

#### Required Items for SPRAT Certification

- 1. Government Issued Identification (drivers license, passport etc.).
- 2. Up-to-date SPRAT logbook with supervisor signatures and cumulative hour totals

(Level II's & III's only).

- 3. Minimum of 18 years of age.
- 4. Valid email address and mailing address.

All courses are presented in English unless otherwise stipulated. Please contact us directly for information regarding courses taught in languages other than English. To ensure student safety, AxcessRescue reserves the right to turn away student(s) who demonstrate an inability to communicate safely and effectively in English unless prior arrangements for foreign language accommodations have been made. No refunds will be provided in this case.

Please feel free to contact us at any time with questions.



#### AxcessRescue Course Refund and Other Polices:

Courses are refundable minus a \$125.00 administrative fee if request is made 31 days or more prior to start of course.

Courses are refunded minus a \$500.00 fee if request is made 15 days or more prior to the start of course.

Courses are not refundable 14 days or less prior to start of course, nor for the inability of a student to complete a course.

Please contact us to make arrangements for special circumstances that may require variation from our refund policy.

#### Absolutely no refunds or substitutions are given for a students inability to complete a course.

AxcessRescue reserves the right to cancel courses for any reason. This typically does not occur. Some potential reasons for course cancellation include but are not limited to low course student registrations, severely inclement weather (disaster), pandemic, or major instructor illness (typically alternate instructor will fill in). Full refunds will only be provided in the event that AxcessRescue initiates course cancellation for the above reasons. AxcessRescue is not responsible for student expenditures or work loss due to course cancellations. We work very hard to avoid this type of situation.



### **Disclaimer:**

AxcessRescue training is physically demanding and requires a strong level of physical fitness. You will be required to climb and descend rope for the entire duration of the course and evaluation session. Prospective attendees that exceed 210 pounds or those that have physical fitness concerns should contact us prior to course registration. Attendees must be able to, at a minimum, squat and stand without assistance 10 times. Leg strength is required to continuously climb and to perform complex rope access maneuvers. All students are encouraged to see their doctor prior to starting any of our courses. Those with cardiac conditions, obesity, surgeries within the past 12 months, or other physical impairments are responsible to see their doctor prior to attempting an AxcessRescue course.

AxcessRescue is not and cannot be responsible for inability to complete a course or successfully pass an evaluation session, or for any condition arising from the exertion required to participate in a course. AxcessRescue reserves the right to not allow any student to continue on with a course in progress if the student displays any level of injury, including bicep pain, or inability to follow directions resulting in unsafe behavior. No refunds or substitutions will be provided in this case.

Course refunds due to inability to complete a course are not available. If a student is unable to complete the course for any reason, no substitutions, refunds, or credits will be allowed and no course time in subsequent courses be provided without additional fees. If a student does not show up for their first scheduled course day, unless there is prior approval from AxcessRescue, they will have forfeited their seat in the course and no refunds will be provided. If a student misses any day or portion of a day of the course for any reason whatsoever, the student will be responsible for the missed time. There is no guarantee that time will permit individualized instruction to get that student caught up. If the student consequently decides to discontinue the course, no course refunds or future course credit will be offered.

Course attendees will be required to sign a waiver of liability prior to starting the course.

AxcessRescue reserves the right to turn away students at our discretion that cannot speak, read, and fully understand the English language. No refunds will be provided in this case. Please contact us directly for information regarding courses taught in languages other than English.



#### AxcessRescue Non-discrimination Policy

It is the policy of AxcessRescue not to discriminate or make explicit references of a discriminatory nature on the basis of age, ancestry, color, disability as defined by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, gender, gender identity and/or expression, marital or parental status, national origin, ethnicity, pregnancy, race, religion, sexual orientation, veteran's status, socioeconomic status or any other categories protected by federal or state law against any person. This applies within the learning environment and within the AxcessRescue work environment applicable to instructors and learners of AxcessRescue programs, services or activities. All individuals involved in continuing education/training will not be subject to discrimination.

AxcessRescue will monitor compliance with this policy and investigate all allegations of non-compliance and take action as needed as a result of any such investigation. Questions concerning this policy should be directed to Glenn Speight or call 207-620-6169.

#### **Proprietary Interests**

AxcessRescue nor any of its instructors hold any proprietary interests or monetary gain from equipment sales. AxcessRescue does not participate in the sale of equipment. If any AxcessRescue instructor has proprietary interest in commercial services outside the realm of training unconnected with AxcessRescue, they are free to discuss this matter outside of the AxcessRescue training environment.

# **Property Rights**

AxcessRescue retains all legal rights to the course content material presented in AxcessRescue courses. AxcessRescue respects intellectual and legal property rights for any material used in its learning events.



# SPRAT Rope Access Course Specific Information:

The below SPRAT documents (links provided) must be reviewed before the course starts. The SPRAT Safe Practices for Rope Access Work, SPRAT Certifications Requirements for Rope Access Work, and SPRAT Defined Terms (see links provided below) are to be studied ahead of time to prepare for the required written test portion of the evaluation. There will be very minimal review of these documents during the course.

The SPRAT written test will be administered following lunch break the day before the practical skills evaluation unless otherwise stipulated on the 4th day of the course. The last day of each course is reserved for the SPRAT practical skills evaluation unless otherwise stipulated. There will be no additional practice time or course content presentation on this day.

Each student is responsible for passing both the SPRAT written test and the SPRAT practical skills evaluation. AxcessRescue cannot guarantee, nor is AxcessRescue responsible for student outcomes on these tests. There are no refunds or substitutions provided for test failure. There are fees to re-take any part of the test and/or refresher training.

There is a \$100.00 fee for re-taking a failed written test. There may be limitations as to when the written test can be administered due to SPRAT requirements (see SPRAT.org for details) or test proctor availability.

There is a \$595.00 fee for re-taking a SPRAT skills and written test re-evaluation. This fee does not include any additional training or practice time. There may be limitations as to when a re-evaluation may occur due to SPRAT requirements (see SPRAT.org for details), evaluator availability, space in an evaluation session, or scheduling limitations at AxcessRescue.

Each student must bring to the first day of course, a valid government issued form of identification (passport, drivers license, military ID, etc.).

Students SHOULD NOT bring any personal equipment except a work at height helmet with chinstrap. We will provide a sanitized helmet if needed.

SPRAT Certification requires that each student has a valid email and mailing address and this is provided to AxcessRescue.

AxcessRescue, 785 Clarry Hill Road, Union, ME 04862 207.620.6169



SPRAT Candidate Preparation Form:

https://sprrat.s3.amazonaws.com/repository/root/6a646f56-2400-4ba0-ac97-1d816298fd47.pdf

SPRAT Defined Terms: https://sprat.org/publications/

SPRAT Safe Practices for Rope Access Work: https://sprat.org/publications/

SPRAT Certification Requirements for Rope Access Work: https://sprat.org/publications/

SPRAT Evaluations Guidelines: https://sprat.org/publications/

SPRAT Evaluator Consensus Matrix, Spanish/French document translations, Spanish terminology translations:

https://sprat.org/publications/

Rope access and rope access training is not for everyone. Rope access training is serious and requires skill retention abilities and physical fitness. It also requires the completion of an evaluation that is described in the SPRAT Certification Requirements for Rope Access Work located here: https://sprat.org/publications/

Course attendees will be required to sign a waiver of liability prior to starting the course. A copy of the waiver can be found on our website at www.axcessrescue.com

Course attendees will be required to self check and sign a responsibilities form verifying that they have been informed of their responsibilities throughout their course and during the SPRAT Evaluation process. A copy of that form can be found on our website at www.axcessrescue.com



Course records: Course records can only be obtained by the student requesting the information. AxcessRescue does not hold or store any sensitive information such as social security numbers or credit card information. All course records are securely stored on a password protected computer system. SPRAT certification records can be requested from the SPRAT office.

For our standard length (4 days + evaluation) rope access courses, we provide 3.8 CEUs (continuing education units) to those that pass the course. The CEUs are provided through our issuance of an AxcessRescue certificate. This is not part of the SPRAT certification.